



CAMBODIA IMPACT REPORT

THE WORLD CITIZENS PANEL

ANNEXES:
SURVEY QUESTIONNAIRE 2014
STORIES OF CHANGE INTERVIEW FORM
2014

MAY 2015



OXFAM
Novib

SURVEY QUESTIONNAIRE 2014

CAMBODIA IMPACT QUESTIONNAIRE WORLD CITIZENS PANEL – ENGLISH 2014

A. GENERAL QUESTIONS FOR WCP – ALL PROGRAMMES IN ALL COUNTRIES

Part A0: General info

2. Code of Province:	3. Code of Region/District:	4. Code of interviewer:	5. Participant code:
6. Code of group:	7. Programme code:		(system) Date of interview:
8. Sex:	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Other
9. Location:	<input type="checkbox"/> Urban	<input type="checkbox"/> Semi Urban	<input type="checkbox"/> Rural
10. Age : _____	11. Literate:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
12. Level of education (finished):	<input type="checkbox"/> None	<input type="checkbox"/> Grade 1-4	<input type="checkbox"/> Grade 5-8
	<input type="checkbox"/> Secondary	<input type="checkbox"/> Higher education	
13. Marital status:	<input type="checkbox"/> Single	<input type="checkbox"/> Married	<input type="checkbox"/> Unmarried couple
	<input type="checkbox"/> Divorced	<input type="checkbox"/> Separated	<input type="checkbox"/> Widow/er
Participant characteristics:	14. Occupation (current job):		
	<input type="checkbox"/> farmer	<input type="checkbox"/> fisher(wo)man	<input type="checkbox"/> pastoralist
	<input type="checkbox"/> business (wo)man	<input type="checkbox"/> non farming employed	<input type="checkbox"/> domestic work
	<input type="checkbox"/> work in own household	<input type="checkbox"/> irregular employment	<input type="checkbox"/> none <input type="checkbox"/> other
15. National Identity Card	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
16. Number of adults living in the household:			
17. Number of children (under age 18) living in the household:			
18. Poverty classification	<input type="checkbox"/> Ultra poor (poor I)	<input type="checkbox"/> Poor (poor II)	<input type="checkbox"/> Other <input type="checkbox"/> Unknown

Part A1: Sustainable livelihoods

19. In the past 12 months has there been any change in the total value of the combined income of all members of your household?

- An increase
 No change
 A decrease

20. In the past 12 months, how many months did your household have insufficient food? _____ Months

Part A2: Social Welfare

21,22. How many children in your household are in the school age?

Girls	Boys	Total

Of those children, how many are enrolled at school

	Girls	Boys	Total
23,24 Enrolled at formal school			
25,26 Not enrolled at formal school			
27,28 Not enrolled at formal school, but attending non formal/religious school			

29. Has any of your children left school during the last year?

- Yes
 No

Only for the children who left school during the last year, please mention how many girls and boys left school before completing grade 5?

30. Number of Girls	31. Number of Boys	Total

32. How do you rate the quality of the education your son(s) and/or daughter(s) receive specifically in relation to:

	Poor	Fair	Good	Don't know
the content of the educational material (curriculum)				
the knowledge and skills of the teachers				
the school building, facilities and surroundings				
the ability you have to participate in the management of the school and influence the quality of education				

33. In the last 3 months, have you been ill to the extent that you were unable to participate in normal daily activities?

Yes

No

34. If yes, how many days (incl weekends)?

_____ days

35. How many deliveries (child births) were there in your household during the last year?

_____ deliveries.

36. How many of these deliveries were attended by skilled health personnel?

_____ deliveries.

(i.e. Number of childbirths attended by physicians, nurses, midwives, and qualified health care agents. Note: Traditional midwives (trained or not) should not be included!)

How many children were born in your household:

	Number
37. ... during the last 5 years?	
38. Of <i>these</i> children (i.e. born in the last 5 years) how many are still living?	

Part A3: Human Security

39. In the last 12 months have you **experienced** physical damage to yourself or your belongings because of

	Yes	No
natural disaster	<input type="checkbox"/>	<input type="checkbox"/>
civil unrest /armed conflict	<input type="checkbox"/>	<input type="checkbox"/>
banditry	<input type="checkbox"/>	<input type="checkbox"/>
terrorism	<input type="checkbox"/>	<input type="checkbox"/>
religious/ethnic extremism	<input type="checkbox"/>	<input type="checkbox"/>
state action	<input type="checkbox"/>	<input type="checkbox"/>
domestic violence	<input type="checkbox"/>	<input type="checkbox"/>

40. Have you taken any measures in order to cope with future potential disasters (natural or man made)

Yes

No

41. Do you feel capable to cope with potential future disasters?

Yes

No

Part A4: Social and political participation

Through which of the following media do you get information on public issues

	Daily	Frequently	Occasionally	Rarely	Never	Not applicable*
42. Newspapers						
43. Radio						
44. TV						
45. Internet						
46. Email						
47. Social media						
48. Telephone						
49. Community based organisations						
50. Word of mouth (friends, neighbours etc.)						
51. Other						

*not applicable = I do not have access to this type of media

52a. To which of the following organisations do you belong?

52b. At which of the following organisations do you hold a leadership position at this moment?

52c. At which of the following organisations did you manage to influence a decision making process in the past year?

	Member	Leadership position	Influenced decision making	Not applicable
Religious organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Community organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Sports club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
School organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Women's organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Political party	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Trade Union	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Farmers organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

53. Have you participated in any collective/community action against any injustice or to fight for rights, in the past year?

Yes

No

54. Have you had any experience of rights violations during the past 12 months?

No

Yes: denied access to information

Yes: denied access to services

Yes: harassment

Part A5: Gender and empowerment

55. Is domestic violence against women a problem in this community?

- Yes
- No
- Not possible to answer

56. Is it possible in your community to obtain contraceptives to limit pregnancies?

- Yes
- No
- Not possible to answer

57. Is it possible for women to talk with their husbands/partners about family planning?

- Yes
- No
- Not possible to answer

Part A6 Participation in project activities

58. Number of years participated in activities of this organisation (name): ____ years

59. Type of activity a member of your household participated in during the last year:

- | | |
|--|---|
| <input type="checkbox"/> None | <input type="checkbox"/> Humanitarian aid |
| <input type="checkbox"/> Livelihoods (sustainable production and protection) | <input type="checkbox"/> Financial services and markets |
| <input type="checkbox"/> Education | <input type="checkbox"/> Health |
| <input type="checkbox"/> Conflict transformation | <input type="checkbox"/> Natural disaster reduction |
| <input type="checkbox"/> Access to information | <input type="checkbox"/> Access to justice |
| <input type="checkbox"/> Social and political participation | <input type="checkbox"/> Gender / women's rights |

B. SPECIFIC QUESTIONS FOR CAMBODIA: Impact research on the influencing role of civil society (for all partners and programmes in Cambodia)

60. Looking back at the last 5 years, do you think there has been a change in possibilities for ordinary citizens in Cambodia to become active in society (through membership of organisations, taking part in campaigns, political affairs, a demonstration, strike etc.?)

- more possibilities
- no change
- less possibilities

61. (If 1 is more:) What do you consider as the main reasons for these increased possibilities (multiple answers possible)?

- government has become more open to citizens involvement
- civil society organisations have advocated for this
- civil society organisations have created more awareness of citizens rights
- other

62. Looking back at the last 5 years, do you think there has been a change in possibilities for NGO's and civil society organisations in Cambodia to influence policies and practices of governments and companies

- more possibilities
- no change
- less possibilities

63. (If 3 is more:) What do you consider as the main reasons for these increased possibilities (multiple answers possible)?

- government has become more open to NGO/civil society involvement
- civil society organisations have advocated for this
- civil society organisations have managed to suspend new restrictive laws on NGOs
- other

64. Looking back at the last 5 years, do you think there has been a change in the occurrence of gender based violence in Cambodia?

- there is more gender based violence than 5 years ago
- there is no change
- there is less gender based violence than 5 years ago

65. (If 5 is less:) What do you consider as the main reasons for the decrease in gender based violence (multiple answers possible)?

- government has enforced new laws/regulations to reduce gender based violence
- civil society organisations have advocated against gender based violence
- civil society organisations have created more awareness on gender based violence
- other

66. Do you agree or disagree that women who have experienced violence against them because they are a woman should take legal action?

- Agree
- Disagree

67. Looking back at the last 5 years, do you think there has been a change in the possibilities for women to fulfil a leadership position in society in Cambodia?

- there are more possibilities than 5 years ago
- there is no change
- there are less possibilities than 5 years ago

68. (If 8 is more:) What do you consider as the main reasons for the increase in the possibilities for women to fulfil a leadership position in society in Cambodia (multiple answers possible)?

- government has enforced new laws/regulations to increase possibilities for women to get a leadership position
- civil society organisations have advocated for female leadership
- civil society organisations have created more awareness on women's rights
- other

69. What do you think about women being politically active (both on local level and national level)?

- I strongly agree
- I agree
- No opinion
- I disagree
- I strongly disagree

70. Looking back at the last 5 years, do you think there has been a change in the granting of economic land concessions to external investors in Cambodia?

- there are more concessions given to external investors than 5 years ago
- there is no change
- there are less concessions given to external investors than 5 years ago

71. (If 11 is less:) What do you consider as the main reasons for the decrease in economic land concessions given to external investors (multiple answers possible) ?

- government has enforced new laws/regulations to decrease the transfer of land to external investors
- the Directive 001 on land governance issued by the prime minister
- civil society organisations have advocated against these concessions
- civil society organisations have created more awareness on land rights
- other

Part C: Land rights SPECIFIC QUESTIONS for partners in CAMBODIA working on land rights

72. Do you own land for farming?

- Yes No

73. For what purposes do you use your land?

- Rice Chamkar¹ Fruit trees
 Rubber Pepper Oil palms
 Other crops Renting to others Currently not using
 not applicable

74. Do you have access to products from community forestry in your area?

- Yes No

75. What benefits do you get from your community forestry?

- Non Timber Forest Products (NTFPs)
 Field for animal feeding
 Better Environment
 More biodiversity
 None

76. Have you perceived increases or decreases in the number of land conflicts in your community?

- Increase No change Decrease

77. Is your land registered?

- Yes No

78. If not (yet) registered, at what level is your land ownership recognized by local authorities?

- Village Commune District
 Province Not at all

79. What would you do when your land would be taken away from you and given to an external investor?

- Seek support from NGOs
 Seek support from community organisation
 File a complaint to relevant government authorities
 Take action (e.g. through a petition, demonstration, rally, poster distribution, meet local authorities)
 Other

80. Have you ever filed a complaint about land taken from you?

- Yes No

¹ Chamkar: is a common agriculture practice in the upland of the study. It involves the intermixing of rice and other crops. It is generally practiced by villagers in areas where land is not flat enough to support wetland rice. Under chamkar practices, villagers clear forested areas by burning trees and grass, thus converting the land into small plots for rice and crop cultivation. All chamkar land has locally recognized boundaries where there is customary user right rather than official titles.

81. If 9="yes", have you received any reaction?

- No Little Compensation Appropriate Compensation
 Inappropriate Resettlement/Replacement Appropriate Resettlement
 Other solution

82. Is there a community organisation or network in your community working on with land issues?

- Yes No Don't know

83. If 11 is "yes", what is the influence of the community networks?

- More secure land title I feel more confident
 More community's solidarity Ownership
 More fear of loosing land Threats/intimidation by authorities
 Discrimination (Treated as an opposition party)
 Don't know

84. In which of the following activities did you participate:

- Debate organised by one of the organisations from the partner list
 Legal aid training by one of the organisations from the partner list
 Awareness training through one of the organisations from the partner list
 Campaign by one of the organisations from the partner list
 Online campaign by one of the organisations from the partner list

85. Have you heard about/been informed about the work of.... (mention the organisations from the partner list)

- yes
 no

Part D: Resilience SPECIFIC QUESTIONS for partners in CAMBODIA working on resilience and humanitarian programmes

86. During the last 12 months, what were the sources of your household income? (tick all sources that are applicable)

Own farming/livestock/fisheries	<input type="checkbox"/>
Processing agricultural products	<input type="checkbox"/>
Own business/service	<input type="checkbox"/>
Agricultural labour on other person's farming/livestock	<input type="checkbox"/>
Work in manufacturing/service /government sector	<input type="checkbox"/>
(Governmental) Financial support	<input type="checkbox"/>
Interest on savings / rent on assets	<input type="checkbox"/>
Remittances	<input type="checkbox"/>
Domestic work	<input type="checkbox"/>
Home based work	<input type="checkbox"/>
Other	<input type="checkbox"/>

87. In the past 12 months, did the value of the following assets change:

	Increase	No change	Decrease	Not applicable
Livestock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Land resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Labour resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other production resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
House (quality)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other assets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Savings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

88. How many times per day did you eat a meal (breakfast, lunch, dinner) on average during the most critical month of food insufficiency?

_____ Times (0,1,2,3,4 or 5)

89. Do you **feel a threat** of damage to yourself or your belongings because of

	Yes	No
natural disaster	<input type="checkbox"/>	<input type="checkbox"/>
civil unrest /armed conflict	<input type="checkbox"/>	<input type="checkbox"/>
terrorism	<input type="checkbox"/>	<input type="checkbox"/>
religious/ethnic extremism	<input type="checkbox"/>	<input type="checkbox"/>
banditry	<input type="checkbox"/>	<input type="checkbox"/>
state action	<input type="checkbox"/>	<input type="checkbox"/>
domestic violence	<input type="checkbox"/>	<input type="checkbox"/>

90. In which of the following activities did you participate:

- Debate organised by one of the organisations from the partner list
- Legal aid training by one of the organisations from the partner list
- Awareness training by one of the organisations from the partner list
- Campaign by one of the organisations from the partner list
- Online campaign by one of the organisations from the partner list

91. Have you heard about/been informed about the work of.... (mention the organisations from the partner list)

- yes
- no

Part E.: Right to be heard esp. for youth in urban areas (including migration issues) **SPECIFIC QUESTIONS for partners in CAMBODIA working on youth/urban and migration programme**

92. Do you consider yourself as someone who is aware of your rights and duties in society?

- Not at all
- Somewhat
- Substantially
- Totally

93. Do you feel free to express your opinion on social and political issues if you want?

- Not at all
- Somewhat
- Substantially
- Totally

94. Have you had any experience of rights violations during the past 12 months?

- No
- Yes: denied access to information
- Yes: denied access to services
- Yes: harassment

95. In the past 12 months did you participate in any of the following activities:

- Vote in elections
- Being a candidate in elections
- Join a demonstration
- Participate in a strike
- Sign a petition
- Send a letter to a public official
- Participate in debates at local level
- Participate in debates online (using social media or the internet)

96. How do you rate the accessibility of public information

- Public information is not available
- It is dangerous to ask for public information
- It is difficult to access public information
- Public information is easily available

97. Do you feel the local government is responsive to people's needs?

- Not at all
- Somewhat
- Substantially
- Totally

98. Do you feel the national government is responsive to people's needs?

- Not at all
- Somewhat
- Substantially
- Totally

99. Do you consider your local government to be accountable and not corrupt?

- Not at all
- Somewhat
- Substantially
- Totally

100. Do you consider your national government to be accountable and not corrupt?

- Not at all
- Somewhat
- Substantially
- Totally

101. Have you ever been involved in online activism organizing social/political activities via social media (facebook, twitter, mobile telephone, etc.)?

- yes
- no

102. How do you perceive the possibilities in your community to start or participate in a social movement or civil society organisations?

- Not at all possible
- Somehow possible
- To a large extent possible
- Totally possible

103. Do you feel the (local or national) government makes an effort to engage with citizens / civil society and respects their rights to organize?

- Yes, the local government makes an effort
- Yes, the national government makes an effort
- No, the local government does not make an effort
- No,, the national government does not make an effort

104. Do you think that trade unions and workers organisations are focusing on issues that are important to workers?

- Not at all
- Somewhat
- Substantially
- Totally

105. Are you aware about who pays taxes and who are exempted from taxes?

- Not at all
- Somewhat
- Substantially
- Totally

106. Are you aware about how public money (tax, aid, royalties) is spent?

- Not at all
- Somewhat
- Substantially
- Totally

107. How many people (including yourself) have migrated in your family during the last 12 months?

- 0
- 1
- 2
- more than 2

108. Where have they migrated to?

- Phnom Penh
- Other major town
- Other rural area
- Abroad

109. For how long will they stay in that place?

- less than 6 months
- 6-12 months
- 12-24 months
- more than 24 months

110. What kind of job did these family members get in their new environment?

- farmer
- fisher(wo)man
- pastoralist
- agricultural labourer
- business (wo)man
- non farming employed
- domestic work
- home based work
- work in own household
- irregular employment
- none
- other

111. How much do they earn after migration?

- less than \$1 per day
- \$1 - \$2 per day
- \$2-\$5 per day
- \$5-\$10 per day
- more than \$10 per day

112. Do they earn more or less than before migration?

- more than before
- the same
- less than before

113. Do the migrants from your family send money to you to contribute to the family income?

- yes
- no
- I don't know

114. Did the migrants receive any social services from the state of Cambodia when they migrated?

- yes
- no
- I don't know

115. How do you rate the housing conditions of the migrants from your family:

- poor
- reasonable
- good
- I don't know

116. How do you rate the health facilities accessible to the migrants from your family:

- poor
- reasonable
- good
- I don't know

117. In which of the following activities did you participate:

- Debate organised by one of the organisations from the partner list
- Legal aid training by one of the organisations from the partner list
- Awareness training by one of the organisations from the partner list
- Campaign by one of the organisations from the partner list
- Online campaign by one of the organisations from the partner list

118. Have you heard about/been informed about the work of.... (mention the organisations from the partner list)

- yes
- no

STORIES OF CHANGE INTERVIEW FORM 2014

Name organization:

Name interviewer:

Explain the following to the story teller:

We (from XX project/organization) are hoping to capture some stories about changes that may have resulted from your work. If you are OK with this, I will ask you a few questions and record your answers.

I will go over what I have written at the end to make sure you are happy with it.

We hope to use the stories and information collected from your interviews for a number of purposes including:

- to help us understand what participants think is good and not so good
- to learn and to make improvements to our work
- to let other people know what has been achieved. We will share your story only when you give permission for it.

Is it OK that I ask you some questions on changes in your life and write down your answers? Yes No

You are always free not to answer certain questions.

Contact Details

Storyteller code:

Name of storyteller²:

Gender:

District:

Date of the interview:

Questions

1. How did you become involved in the project of [name of your organization]?

2. What main changes have you noticed in **[your life / household / community / organization etc]**³ regarding **[domain]** since you became involved in the project of **[name of your organization]**?

3. From your point of view, which change do you think is the MOST significant change?

4. How did this most significant change come about? *Note to story collector: Repeat first what the story teller thinks is the most significant change. // Please try to describe this change in the form of a story.*

Beginning (What was the situation like before the change?)

Turning point (What changed? What caused the change? When did it happen? Who were involved?)

End (How is the situation after this change happened? Who benefits from this change? Who is disadvantaged by it?)

5. Why did you choose this change in particular? In other words, why is it the most significant for you?

² If he/she wishes to remain anonymous, don't record his/her name or contact details – just write "community member" or another description

³ Choose the area depending on the SoC question that has been formulated

6. What title do you want to give to your story?

Confidentiality: We may want to use your story for reporting to our donors, or for sharing with other organisations or the wider public. Do you, (the storyteller): ⁴

- want to have your *name* on the story? (tick one) ⁵ Yes No
- consent to us using your *story* for publication? (tick one) Yes No
- consent to us using the *pictures* we made for publication? Yes No

⁴ Explain in detail what the implications are (can be) when he/she says yes.

⁵ If he/she wishes to remain anonymous, don't record his/her name or contact details – just write "community member" or another description.



© Oxfam Novib May 2015

This document was written by Peter Huisman, Anne Oudes.

For more information, or to comment on this publication, please email worldcitizenspanel@oxfamnovib.nl

This publication is copyright but the text may be used free of charge for the purposes of advocacy, campaigning, education, and research, provided that the source is acknowledged in full. The copyright holder requests that all such use be registered with them for impact assessment purposes. For copying in any other circumstances, or for re-use in other publications, or for translation or adaptation, permission must be secured and a fee may be charged.

E-mail worldcitizenspanel@oxfamnovib.nl

Published by Oxfam Novib in May 2015.

Oxfam Novib
P.O. Box 30919
2500 GX The Hague
The Netherlands

T +31 (0) 70 3421621
info@oxfamnovib.nl
www.oxfamnovib.nl